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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Dezonno et al.) Examiner: Not yet assigned
Serial No.: 10/090,499)
Filed: 03/04/2002) Art Unit: 2176
For: INTELLIGENT INTERACTIVE) Attorney
VOICE RESPONSE UNIT) Docket No.: 6065-82964

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Technology Center 2100

SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT

Mail Stop: IDS
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-0001

Sir:

In accordance with 37 C.F.R. §§ 1.56, 1.97 and 1.98,
Applicants hereby submit the following statements consisting of:

I. A list of patents (and attached form PTO-1449);

and

II. General Remarks.

A copy of each listed document is enclosed herewith.



I. PATENTS

| <u>U.S. Patent No.</u> | <u>Date of Publication</u> | <u>Patentee(s)</u> |
|------------------------|----------------------------|--------------------|
| US 2001/0053977 A1 | 12/20/2001 | Schaefer |

| <u>Foreign Patent No.</u> | <u>Date</u> | <u>Country</u> |
|---------------------------|-------------|----------------|
| EP 1 241 600 A1 | 18/09/2002 | EPO |

II. GENERAL REMARKS

It is respectfully requested that the above-listed patent be given consideration by the Examiner and made of record in the subject patent application.

The Commissioner is hereby authorized to charge any indicated fees and credit any over payments to Deposit Account No. 23-0920. A duplicate copy of this document is enclosed for that purpose.

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Respectfully submitted, Technology Center 2100

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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the U.S. Postal Service as first class mail in an envelope addressed to: Commissioner of Patents and Trademarks, P.O. Box 1450, Alexandria, VA 22313-0001, on this date: July 24, 2003.

Abby Boone

